



# Blaenau Gwent Briefing

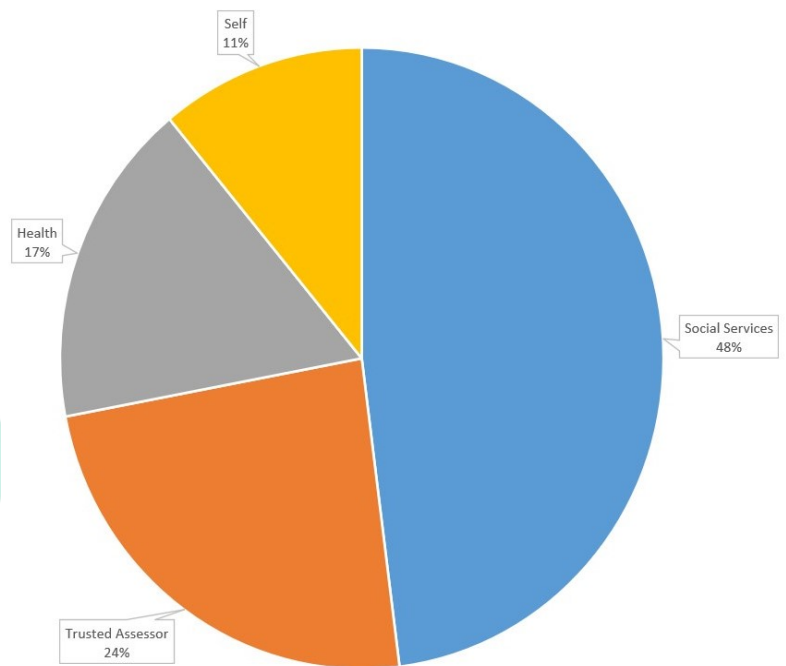
519 Referrals from community teams OTs, support workers, utilising funding from WG RRAP programme & Social services Safety at Home Project. Supporting clients with urgent Hospital discharge works & Preventative minor adaptations. (stair rails, shower seats ramping etc)

181 Referrals primarily supporting clients with safe hospital discharge back into their own homes.

127 Clients and family referrals directly into the agency for support within their owns homes.

260 Clients received Agency caseworker trusted assessor support with adaptation and essential works to stay safe within their own homes, receiving assistance to identify possible funding and welfare support.

**Blaenau Gwent Referral Sources**  
Apr 2023 - Feb 2024



## Services Delivered within Blaenau Gwent County Borough 2023-24



Helped **923** older people



Helped **9** people to increase their income by a collective **£42,370** pa



Facilitated **£323,451** worth of home repairs & maintenance



Helped prevent trips & falls for **713** people



Helped facilitate **14** bathroom and stair lift adaptations to support clients through the local authority Enable Project **£81,390**



Helped **73** make their homes safe & secure



Caseworkers carried out **Healthy Home Assessments** for **179** clients, this involves visiting the client in their own home and providing a holistic assessment of the clients well being and home environment, and what support can be offered.



**48%** of referrals were received from Local Authority/Social Services.

**17%** of referrals were received from partners within Health, and Gwent general hospitals.



**898** referrals completed in Blaenau Gwent

(stair rails, grab rails, showers seats, galvanised rails)

**109** referrals were completed to assist immediate hospital discharge.



Average age of clients is **78** years old with **41%** living alone.



**99%** of clients stated they were **satisfied** with the standard of work and would recommend the service to others.

**84%** of clients stated they felt more **confident** and **independent** because of the work carried out.

Blaenau Gwent Funding Sources 2023-24

